

Contacting your Health Plan's Customer Service Phone Number

Specially trained assisters, Marketplace Call Center Representatives, and many other resources are available to help answer your questions about the Health Insurance Marketplace. Now that you've chosen a plan, however, you may have questions about your specific health coverage.

You may need to contact your health plan to:

- Verify that they got your enrollment information.
- Report that you didn't get an insurance card, or that there are errors on your card.
- Get details about your coverage, including providers in your network.

Instructions to find your health plan's customer service phone number:

This table contains the information you need to contact your health plan. Follow the instructions below to find the contact information for your plan within the table.

1. Click on the link above to access the table.
2. To sort the information, start with the "State" column in the top left and click on the "list" icon. (It looks like 3 small horizontal lines with dots.)
3. On the drop-down menu, mouse over the words "Filter this column" and find your state abbreviation in the list that appears.
4. Click on your state. Now the table shows only plans in your state.
5. Then repeat steps 2-4 above, except with the "County" column.
6. Next, scan the "Plan Marketing Name" column to find the plan you're enrolled in.
7. The customer service phone number for your plan will be in the "Customer Service Phone Number" column, one column to the right of the "Plan Marketing Name" column.

